Invest in the Best-in-Class ATM Driving Solution

A credit union's ATMs are a key enabler for member service, satisfaction and engagement. These machines, with their utility, functionality and convenience, serve as a valuable extension of your credit union's brand and service model.

PSCU invested considerable resources and effort into developing its best-in-class ATM Driving solution. With our solution, credit unions benefit from discounted switch fees on STAR and NYCE network transactions and the kind of monitoring and reporting tools needed to streamline transaction processing and build member relationships.

Credit unions can add additional value through real-time authorization/settlement and a single point for PIN-based adjustments.

Indispensable Solutions for a Successful ATM Program

At PSCU, we make sure your ATMs are as easy for you to manage as they are for your members to use. Our comprehensive Terminal Driving Solution helps you reduce costs and enhance the customer experience. Exceptional, end-to-end ATM transaction processing is provided in conjunction with First Data® Debit

Solution Summary

PSCU's comprehensive ATM Terminal Driving Solution helps credit unions reduce cost and enhance the customer experience. Our turnkey services include:

- *Terminal driving*
- *Cash monitoring*
- *Performance monitoring*
- *Transaction routing*
- *Gateway connections*
- *Online incident management*
- *Installation Services*
- *Value-added enhancements*

Advantages of PSCU's ATM Terminal Driving Solution include:

- *Increases revenue opportunities*
- *Decreases ATM downtime*
- *Provides superior control over day-to-day ATM operations*
- *Increases efficiency with desktop ATM management*
- *Reduces staff research time and enhances customer service*
- *Streamlines back-office processing*

Services, one of the leading ATM drivers in the world. We support a wide range of ATM makes and models, using a variety of telecommunication modes. Comprehensive reports and industry-leading office tools are provided to help manage your ATM service and monitor the success of your ATM investment.

Reliable Network Ensures Safe, Efficient Standard Transaction Sets

Our ATM driving solution supports a full set of standard ATM transactions for a broad range of account types. This account information can be provided by the host system or the processing system.

Supported transactions include:

- Withdrawals from checking, savings, money market, lines of credit
- "Fast Cash" (single ATM key) and/or custom cash
- Issuer-selected account
- Amount at acquirer's option
- Optional screen offering several choices of withdrawal amounts (Standard offering based on issuer's ability to provide account names for credit unions using STAR card management system, this capability is part of the system)
- Balance inquiries on checking, savings, money market, lines of credit and loan accounts

Simplify Life with ATM Management Tools

Enhanced ATM Management tools provide your cardholders with the ultimate in round-the-clock convenience, give your credit union increased opportunities for revenue growth, and reduce your requirements for teller service. We offer a number of valuable enhancements to your ATM program:

- Alternate media dispensing
- Tracker Online - Total system information manager
- Content manager
- Cash monitoring
- Transaction personalization
- Deposit automation
- Transaction verification
- Mini statements
- TRAM
- Voice-enabled ATMs for the visually impaired
- Multiple account access
- ATM Overdraft (OD)
- STARsf® optional surcharge-free ATM access
- PIN change at the ATM
- One receipt for multiple transactions
- Remote key transport
- Remote balancing
- Velocity checking
- EMV